

Context-sensitive User-centered Scalability: An Introduction Focusing on Exergames and Assistive Systems in Work Contexts

Authors

Oliver Korn, Michael Brach,
Albrecht Schmidt, Thomas Hörz,
Robert Konrad

Presenters

Oliver Korn, Michael Brach

GameDays

Darmstadt,
September 18-20, 2012



Overview

- we introduce an approach for implementing **context-sensitive user-centered scalability (CSUCS)** into interactive applications using motion recognition
- we discuss two prototypical implementations:

- an “exergame” enriching sports exercises for the elderly
- an assistive system using gamification elements to enrich the working experience of impaired and elderly persons



Motivation

- percentage of elderly persons in society and disabled employees grows
 - these persons suffer from
 - general reduction of physical health, especially the loss of muscle, power balance and cardio-respiratory abilities [1]
 - reduction of short term memory [2]
 - decrease of learning abilities [3]
- assistive systems at the workplace and exergames at the residences are an efficient way to **meet this demographic challenge**
- assistive systems and exergames empower elderly persons and persons with disabilities and impairments to **sustain an active lifestyle**

[1] Nelson, M.E.; Rejeski, W.J.; Blair, S.N.; Duncan, P.W.; Judge, J.O.; King, A.C.; Macera, C.A. & Castanda-Sceppa, C.: Physical Activity and Public Health in Older Adults. Recommendation from the American College of Sports Medicine and the American Heart Association. *Circulation*, 116, 1094-1105, 2007

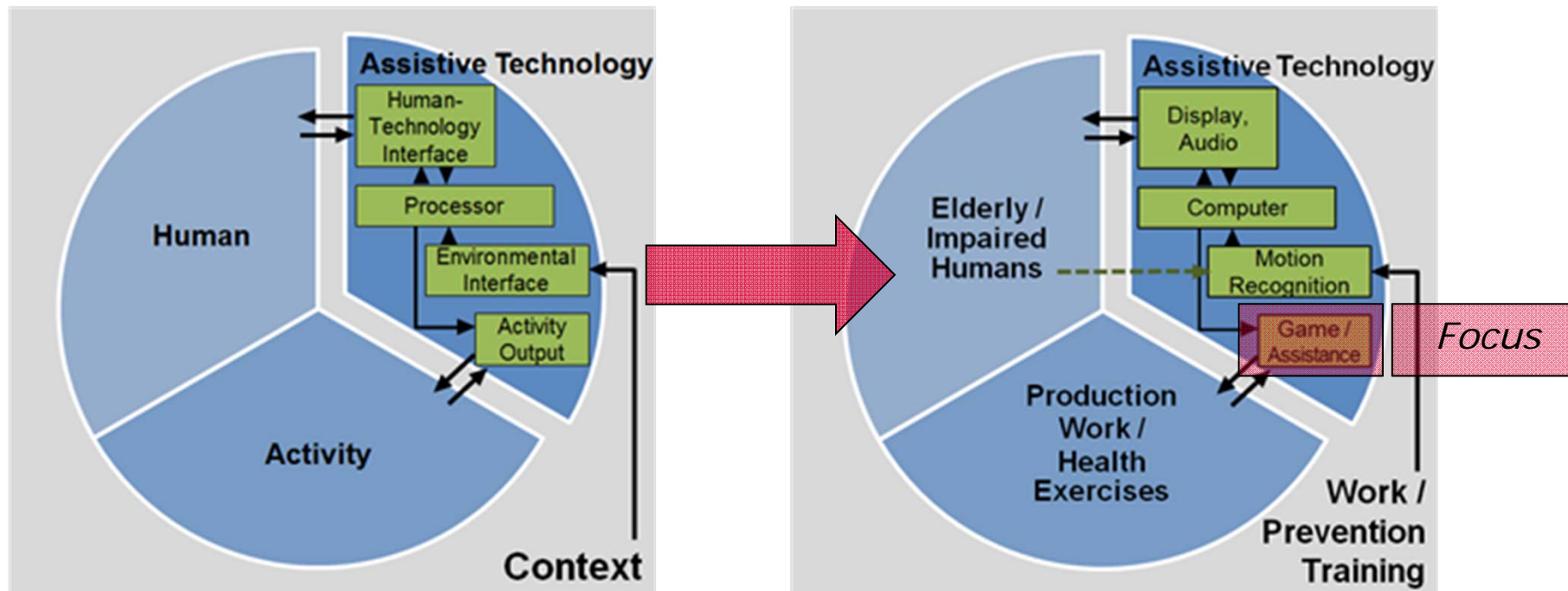
[2] Anders, T. R.; Fozard, J. L. and Lillyquist, T. D. 1972. "Effects of age upon retrieval from short-term memory". In: *Developmental Psychology*, vol. 6, iss. 2, 214-217

[3] Satre, D.; Knight, B. G.; David, S. 2006: Cognitive behavioral interventions with older adults: Integrating clinical and Gerontological research. In *Professional Psychology: Research and Practice*, (37): 489-498

Users



Adapted HAAT-model



HAAT: The Human Activity Assistive Technology Model as presented in: Cook, A. M. & Hussey, S. M.: Assistive Technologies: Principles and Practice, St. Louis, USA: Mosby, 1995

Mapping of our approach: The assistive technology of the work contexts and the training contexts share several sub-components.

Two Prototypical Solutions

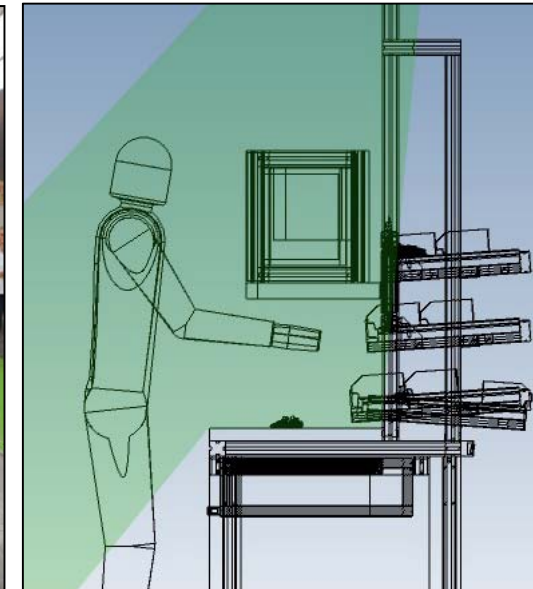
In both solutions...

- ...the input side is realized by motion recognition
- ...the user interface allows implicit interaction [1]
- ...natural interaction is supported

The continuous interpretation of motion data allows real-time feedback and gamification



Exergame enriching sports exercises for the elderly



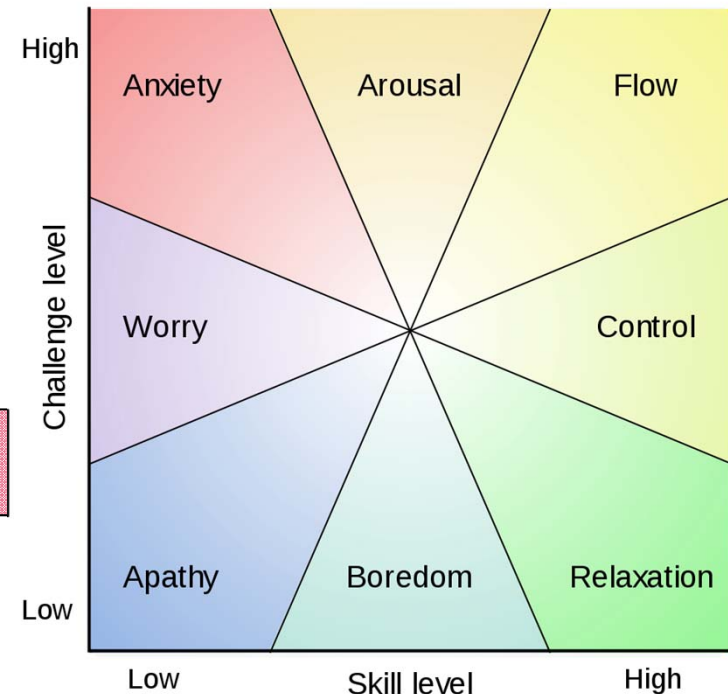
Assistive system using gamification elements

[1] Schmidt, A., Implicit Human Computer Interaction Through Context. *Personal Technologies*, vol. 4, no. 2&3, pp. 191-199, 2000

Gamification, Flow and the Need for Scaling

- We consider gamification as a means to achieve "flow" [1], a mental state in which a person:
 - feels fully immersed in an activity
 - experiencing energized focus
 - and believing in the success of the activity
- Four conditions are necessary for flow:
 - clear set of goals
 - **good balance** between perceived challenges and perceived skills
 - **clear and immediate feedback**
 - activity is intrinsically rewarding, perceived effortlessness of action

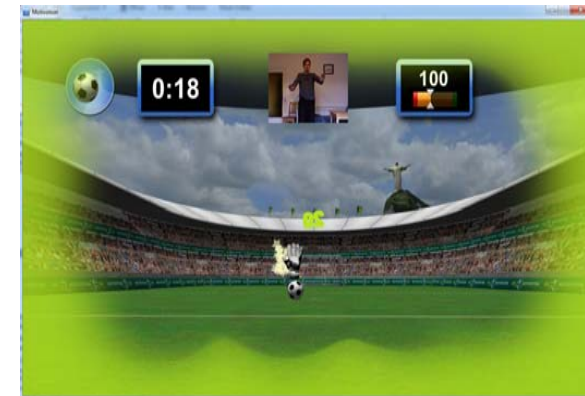
Focus



[1] Csikszentmihalyi, M.; Abuhamdeh, S.; Nakamura, J. 2005: Flow. In Elliot, A. (ed.): *Handbook of Competence and Motivation*, New York, USA, 598-69

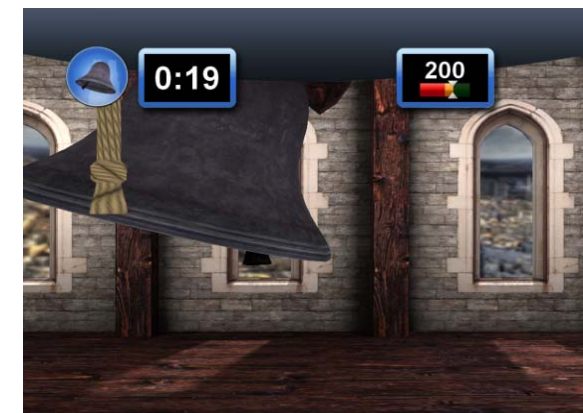
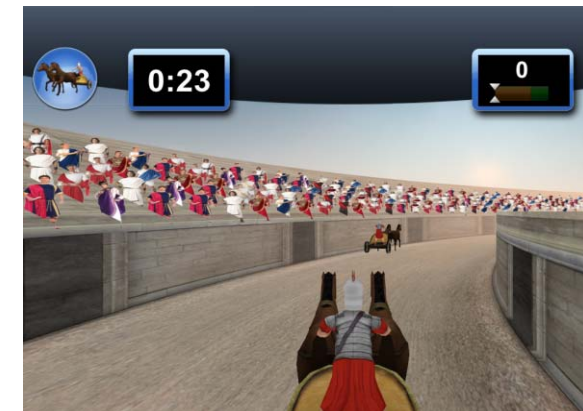
Prototype 1: Flow & Scaling in Exergames

- Realization of seven mini-games for seniors mapping different sports exercises, linked by a virtual journey to foreign cities
- When a user starts the exergame, the difficulty is always set to the lowest level to prevent early frustration
- During the exergame the user receives points for successful activities (like catching a ball or grabbing a coin) and sometimes lose points (e.g. by failing to catch a ball)
- These points are the product of the user's level and a constant. Obvious and motivating visual feedback guides the seniors
- This consistent visualization keeps the scaling process transparent and motivates the user



Prototype 1: Flow & Scaling in Exergames

- Apart from the dynamic visualization there is a results screen after each exercise
- Substantial improvements or degradations resulting from the performance are commented in a friendly and humorous manner and recorded in the database immediately
- The difficulty level then scales according to the user's current performance to prevent underchallenge or overexertion
- Although the user is informed about these changes, their swiftness in both ways makes it easier to accept degradation on a bad day
- Thus auto-adjustment prevents demotivation.



Prototype 1: Flow & Scaling in Exergames

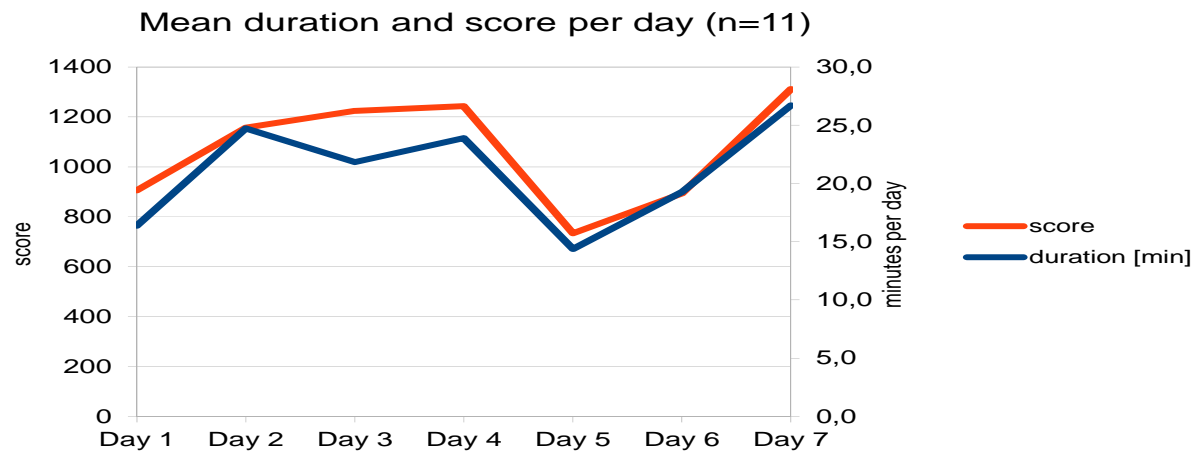
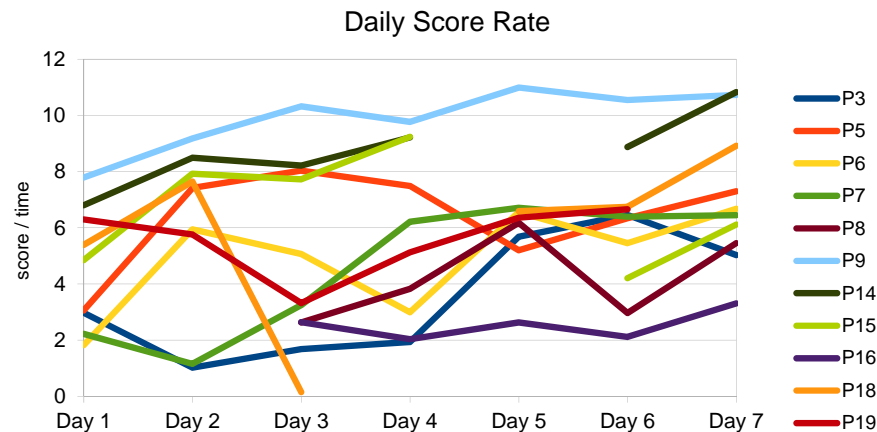
First Results from a Quantitative Study

Study Design:

- data just recorded (2 weeks ago)
- 19 players aged 60-93, average age 76
- 7 days

First results:

- 11 players (ca. 58%) played 6 of 7 days



Prototype 1: Flow & Scaling in Exergames

First Results from a Quantitative Study

Analysis of individual levels:

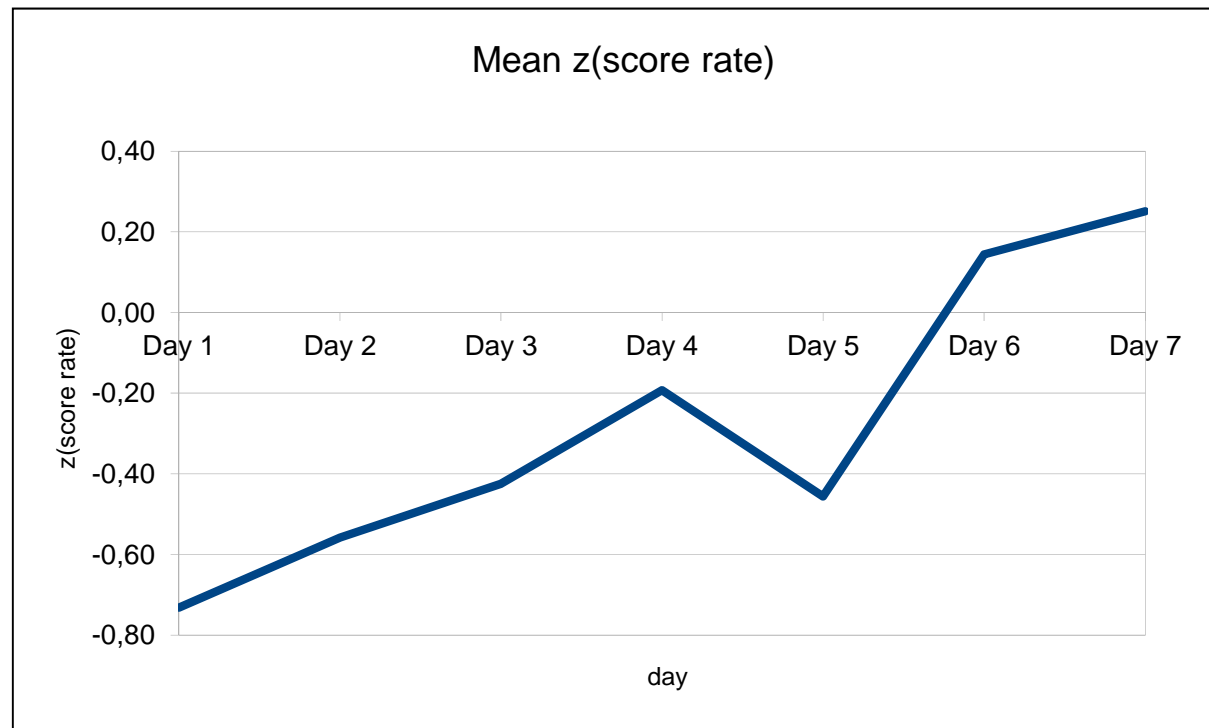
- Z-Transformation
- $Z = (X - \text{mean}) / \text{SD}$

First results:

- duration and score have a positive correlation

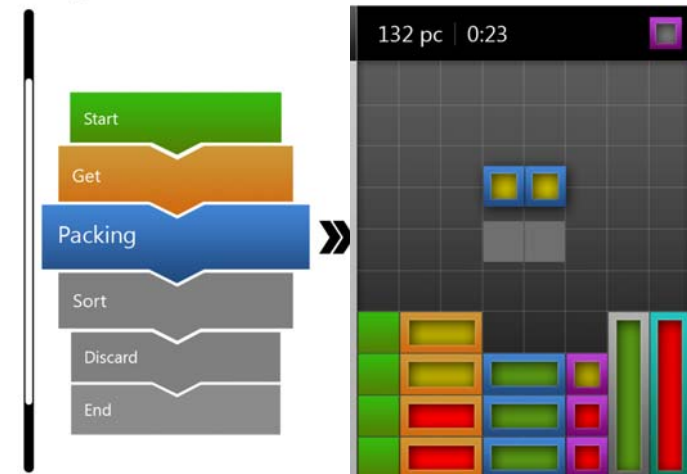
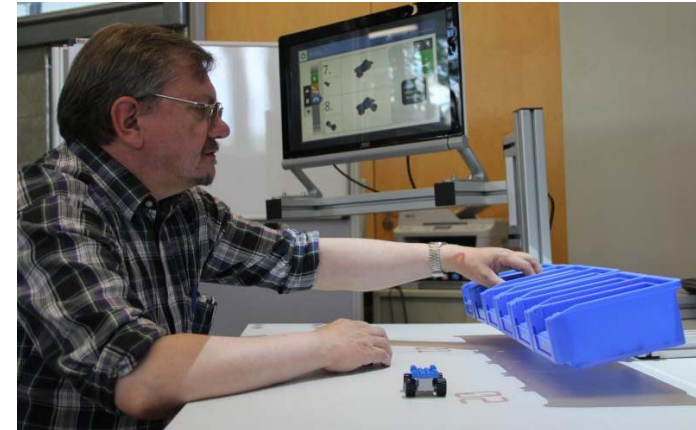
Future analysis:

- considering individual pathways and training configuration
- within and between sessions



Prototype 2: Flow & Scaling in Work Contexts

- Gamification is implemented in an assistive system supporting **manual assembly**
- in the prototype of the assistive system's gamification component, each work process is visually represented by a brick in a **puzzle game resembling Tetris**
- during the work process the brick's color changes from green to red
- the duration of this color change cycle is directly derived from a users' average process durations and **scales accordingly**



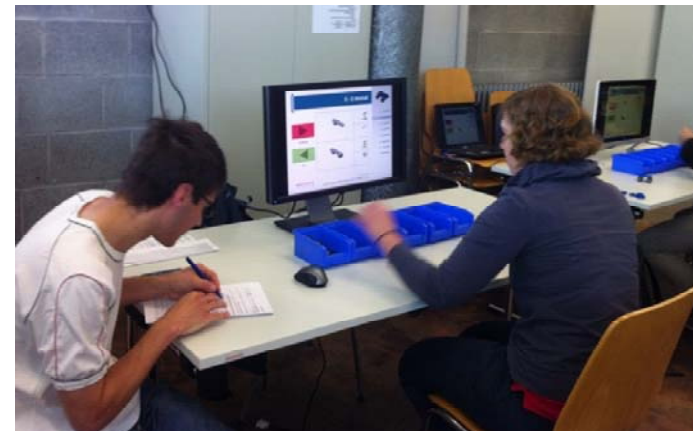
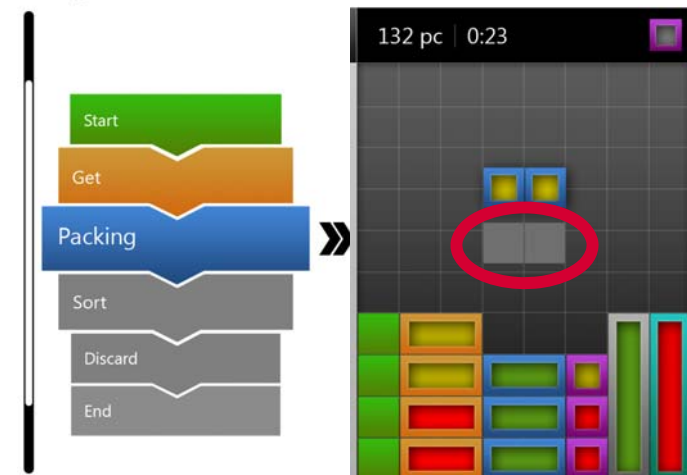
Prototype 2: Flow & Scaling in Work Contexts

- the “normal” speed of the individual user is shown by a transparent grey stone (“**shadowing**”)
- thus the worker always knows if he or she is doing well –
compared to the personal average

Next Step:

- **quantitative evaluation study** measuring the impact of and gamification on work process times and the users’ motivation

Sequence



Thanks for your attention!

Questions?

Oliver Korn M.A.

University of Applied Sciences
Lab Production Management
HCI & Interactive Wizards

Kanalstr. 33, 73728 Esslingen,
Germany

oliver.korn@hs-esslingen.de



Dr. Michael Brach

Westfälische Wilhelms-Universität
Münster, Institute for Sports
Sciences

Horstmarer Landweg 62b
48149 Münster, Germany

michael.brach@uni-muenster.de

